Proud to be part of the Flying High Partnership

Stanstead Flying High Academy

Parent Code of Conduct

Date Policy Written	September 2026
Date Policy to be Reviewed	September 2027
Signed (Headteacher)	T Smith

Rationale

We believe staff, parents and children are entitled to a safe and protective environment in which to work. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

Aims

• That all members of the school community treat each other with respect.
• That all adults set a good example to children at all times, showing them how to get along with all members of the school and the wider community.
• That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the school premises.
• Physical attacks and threatening behaviour, abusive or insulting language verbal or written, to staff, governors, parents and carers, children and other users of the school premises will not be tolerated and will result in withdrawal of permission to be on school premises.
• That all adults on school property adhere to the school principles set out in our vision and values statement and do not act in any way contrary to British Values or that could encourage radicalisation, terrorism or extremism in any form.

Guidelines

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community. This is not an exhaustive list but seeks to provide illustrations of such behaviour:
• Shouting, either in person or over the telephone
• Inappropriate posting on Social Networking sites deemed as bullying
• Speaking in an aggressive/threatening tone
• Physically intimidating, e.g. standing very close
• The use of aggressive hand gestures/exaggerated movements
• Physical threats
• Shaking or holding a fist towards another person
• Swearing • Pushing • Hitting e.g. slapping, punching or kicking
• Spitting • Racist or sexist comments
• Be seen to bear any signs, symbols, words or pictures or heard to make any comments to anyone related to school that could contravene British Values or in any way encourage radicalisation, terrorism or extremism in any form.

***Unacceptable behaviour may result in the Police being informed or a Safeguarding referral made**.*

The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse. School premises are private property and parents have been granted permission from the school to be on school premises. **However, in case of abuse or threats to staff, pupils or other parents, school may ban adults from entering school**. It is also an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on school premises. The police may be called to assist in removing the person concerned. School is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing children into school. Parents have the right of appeal by writing to the Chair of Governors within ten days of permission to enter the school premises being withdrawn.

Any parent who is asked to leave the school premises will have the right to appeal the decision by writing to the Chair of Governors. Please note that incidents of rudeness will be logged with the Chair of Governors.

Procedure to be followed

If a parent/carer behaves in an unacceptable way towards a member of the school community, the head teacher or appropriate senior member of staff will seek to resolve the situation through discussion and mediation. If necessary, the school's complaints procedures should be followed. Where all procedures have been exhausted, and aggression or intimidation continue, or where there is an extreme act of violence, a parent or carer may be banned by the head teacher from the school premises for a period of time, subject to review.
In imposing a ban the following steps will be taken:

1. The parent/carer will be informed, in writing, that she/he is banned from the premises, subject to review, and what will happen if the ban is breached, e.g. that police involvement or an injunction application may follow
2. Where an assault has led to a ban, a statement indicating that the matter has been reported to the local authority and the police will be included
3. The chair of governors/LA will be informed of the ban
4. Where appropriate, arrangements for pupils being delivered to, and collected from the school gate will be clarified.

It is the responsibility of the Head teacher and Governors to monitor and review this policy.